



mSeller iPhone User Manual

Contents:

1 | Page
Version 1

Content Page

1. Dashboard & Report Overview.....	3
2. Report Catagories.....	4,5
3. Categories – Product Browsing.....	6
4. Catalogues screen.....	7-9
5. Catalogues – Product Filtering.....	10,11
6. Customer Screen	12-14
7. Creating an Order Transaction	15-18
8. Email Options.....	20
9. Print Options	21
10. Transaction Email Option	22
11. Creating a customer profile	23
12. Scanning a product	24

Dashboard and Report Overview

Dashboard



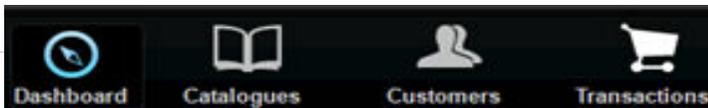
Internet connection Status;
Green indicates 'on line'
Red indicates 'off line'

Reports:
See Page 4 -5

Full Sync:
Transmits any unsent transactions back to head office, and then uploads the entire database of products, customers and history. Use when iPhone has not received data for more than 10 days or has never been loaded with data.

Send Only:
Transmits any unsent transactions back to head office without collecting new data.

Catalogues Tab Customer Tab Transactions Tab



Report

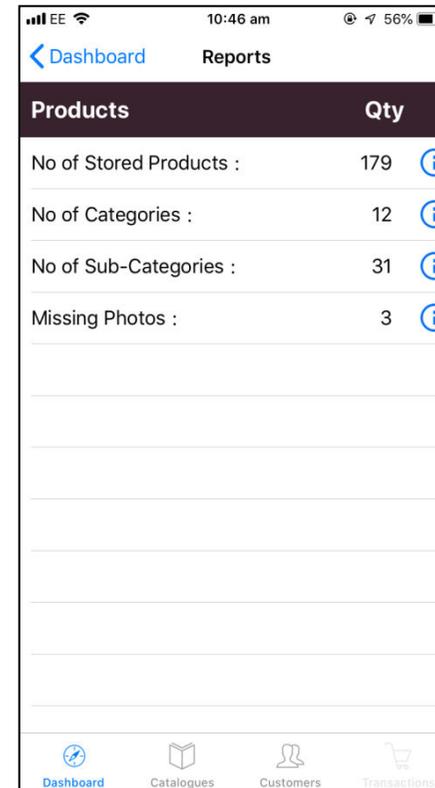


Fig. 2

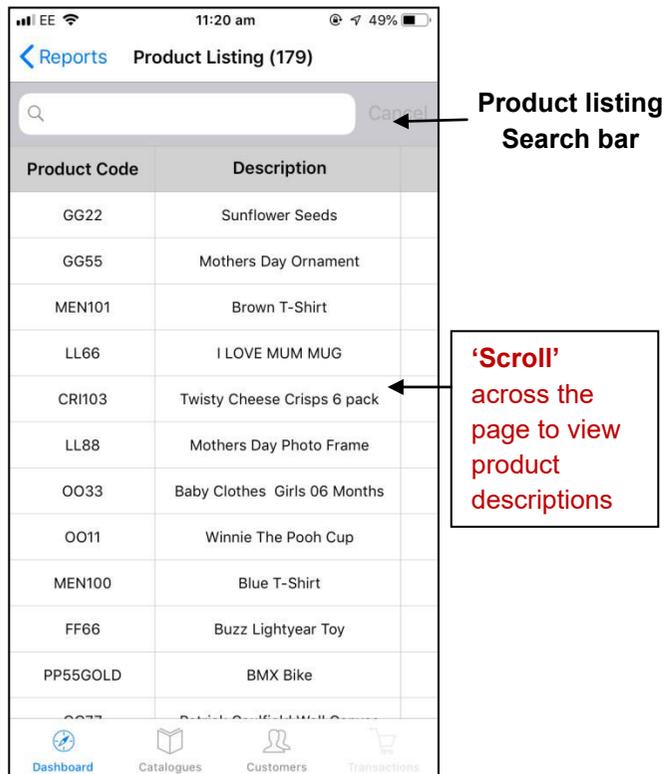
No of Stored Products listing
No of Categories listing
No of Sub Categories listing
Missing Photos listing

Tap on '(i)' icon of the products sub-heading to display product details

Report Categories

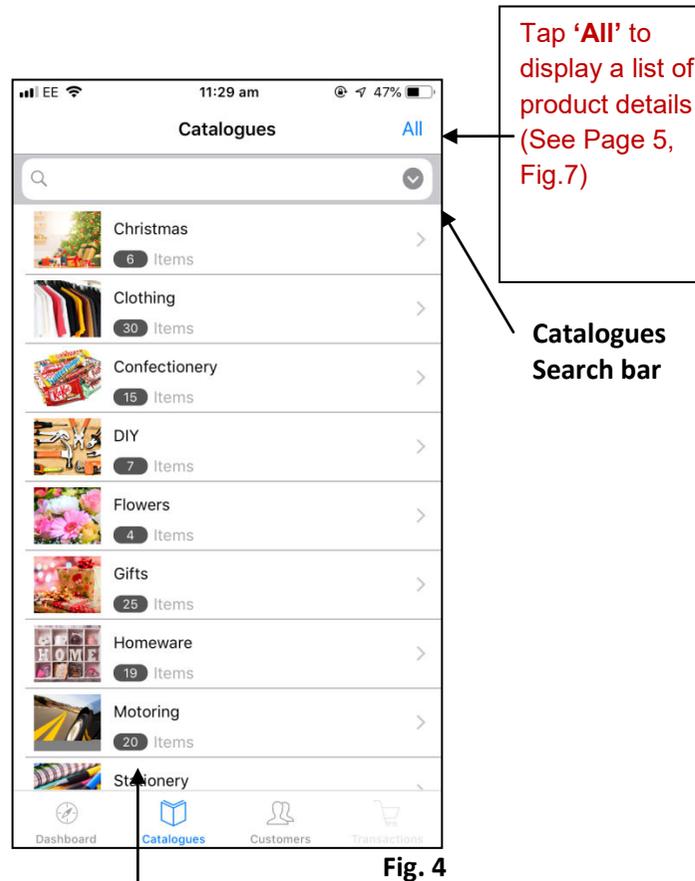
The product report consists of four sub-categories. These are as follows;

1. No of Stored products:



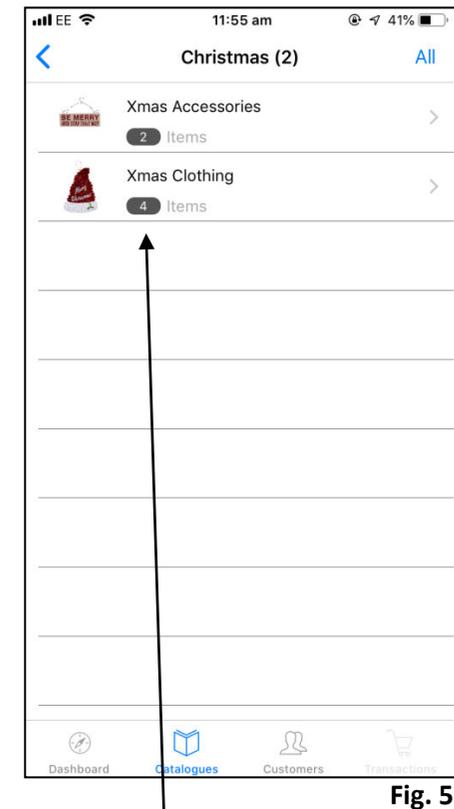
Product listing displays stored products.

2. No of Categories



Categories listing and total number of products are indicated here.

3. No of Sub-Categories



Sub-Categories listing and total number of products are indicated.

4. Missing Photos

Search bar

Missing photos listing

Product Code	Description
NN22	Bedside Lamp
CRI100	Burger Rings Crisps 6 pack
NN33	Fruit Bowl

Fig. 6

This report indicates missing Photos.

All Products screen

Product Code	Description	Inner	Outer	Total	Price1	Price2
LL00	Adele 2CD Set	4	32	4	£10.00	£8.00
OO77	Animals Bib	8	64	8	£15.00	£12.50
TOI101	Arm & Hammer 75ml 6 Pack	3	9	3	£18.99	£17.99
KK55	Arsenal FC DVD	2	12	2	£10.00	£8.00
NN00	Audrey Hepburn Canvas	4	32	4	£30.00	£25.00

Fig. 7

The 'All products' screen displays the full product listing and their descriptions.

Catalogues - Product Browsing:

Catalogues screen

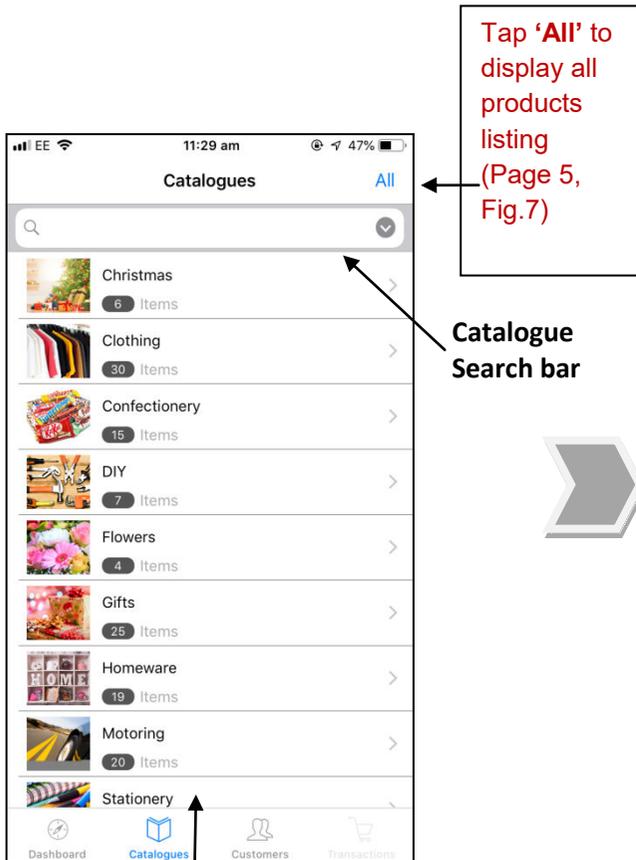


Fig. 8

Catalogues list with total number of items are shown here.

Sub-Catalogue screen

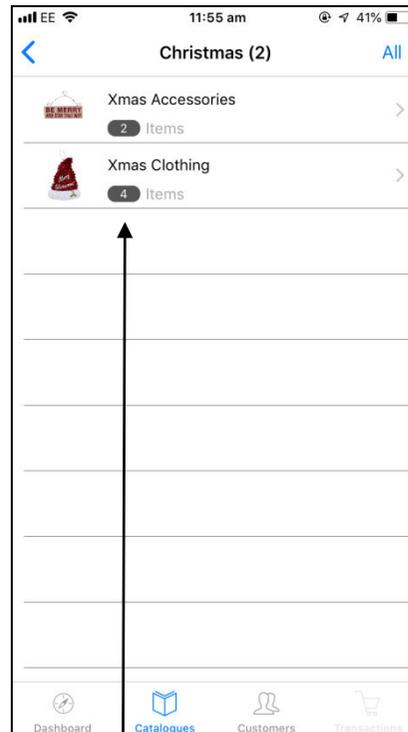


Fig. 9

Sub Catalogues list and total number of items are indicated here

Product listing screen

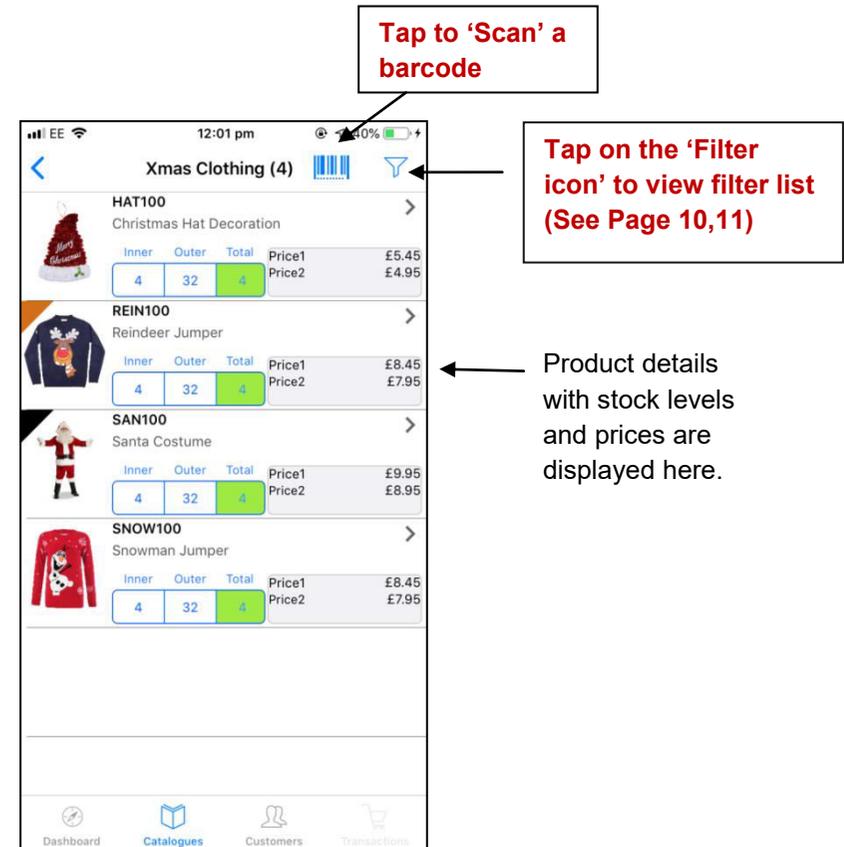


Fig. 10

Note: Once the customer has been selected, tapping on the 'Inner' or 'Outer' cell will amend the order quantity and change the cell colour.

Catalogues screens

Here are the following tabs within the Catalogues screen.

Image Tab

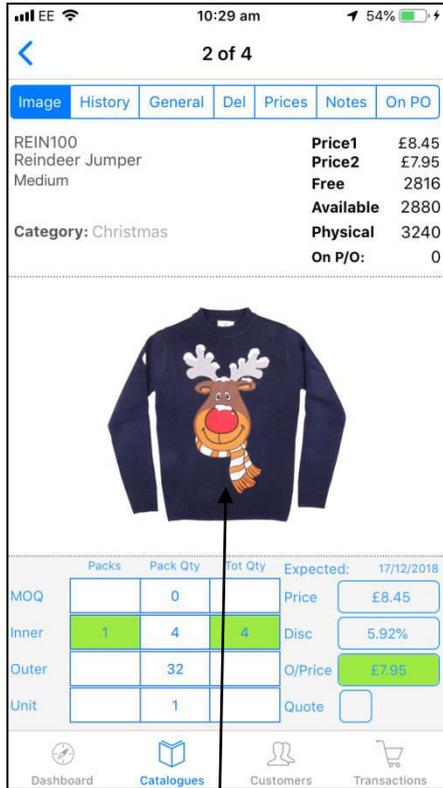


Fig.11

'Tap' on the image to zoom in.

History Tab



Fig.12

'Tap' on the 'History' tab to display the customers previous invoices.

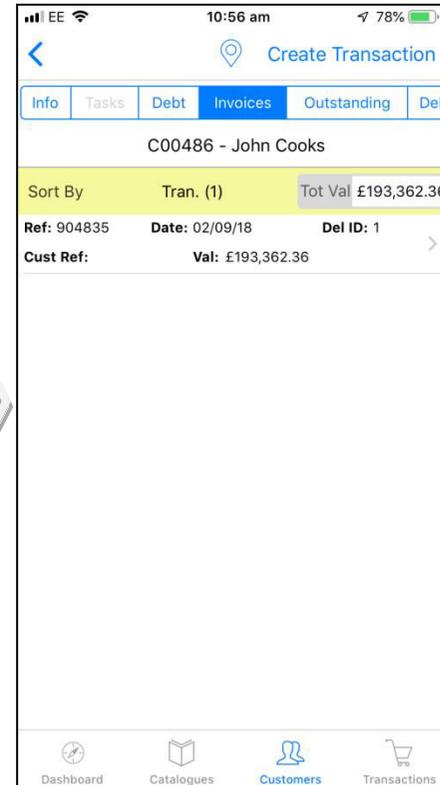


Fig.13

'Tap' on the 'invoice' tab to display previous items purchased and product description

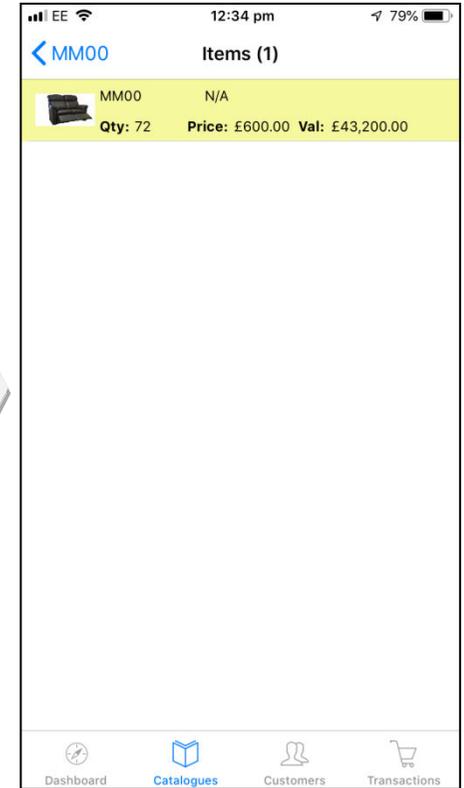


Fig.14

'Tap' on the item to display the 'Copy' feature.

General Tab

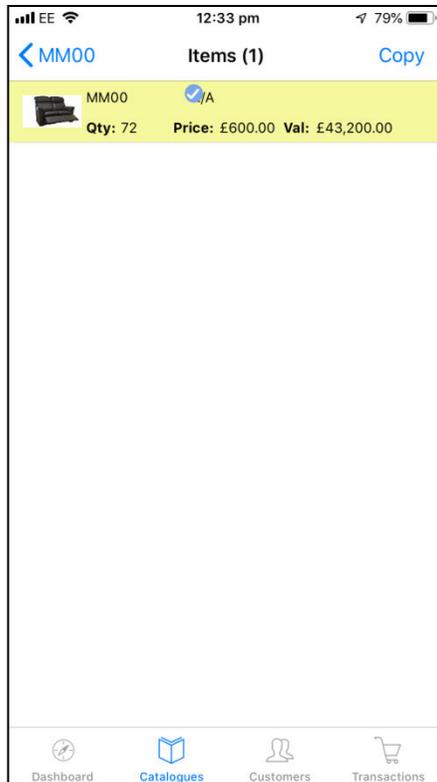


Fig.15

'Tap' on the item to copy the product. A 'Copy' button will appear on the right hand corner of the screen.

Once copied, a notification message 'X Items added successfully' will be displayed at the bottom of the screen.



Fig.16

'Tap' on the 'General' pricing screen to display pricing details.

Delivery Tab

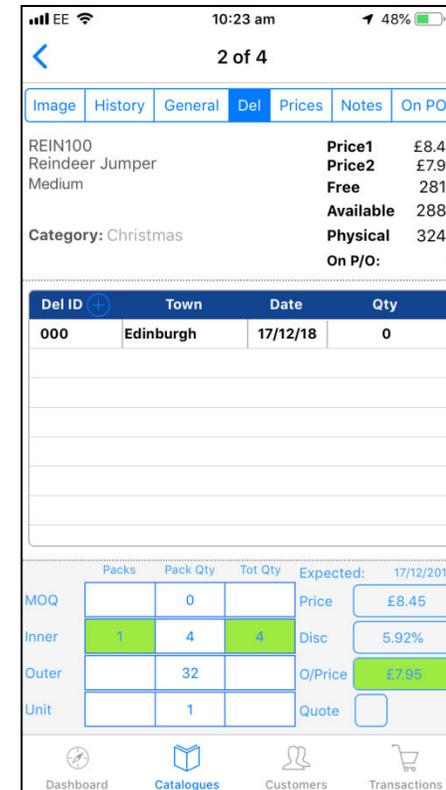


Fig.17

The delivery details screen will display the customer address details here.

Prices Tab

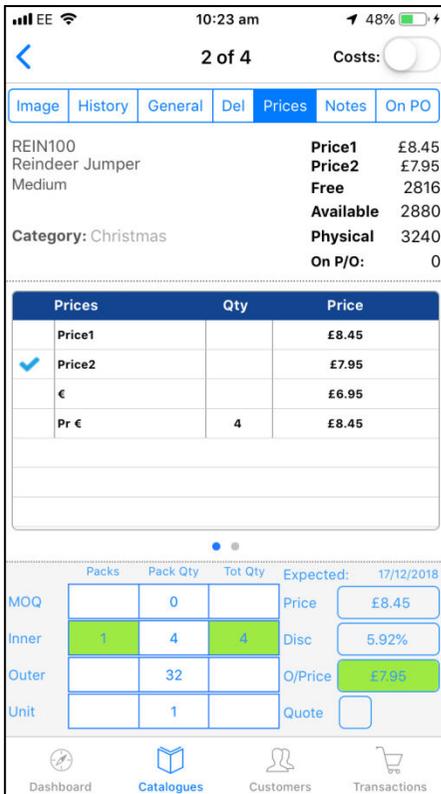


Fig.18

Notes Tab

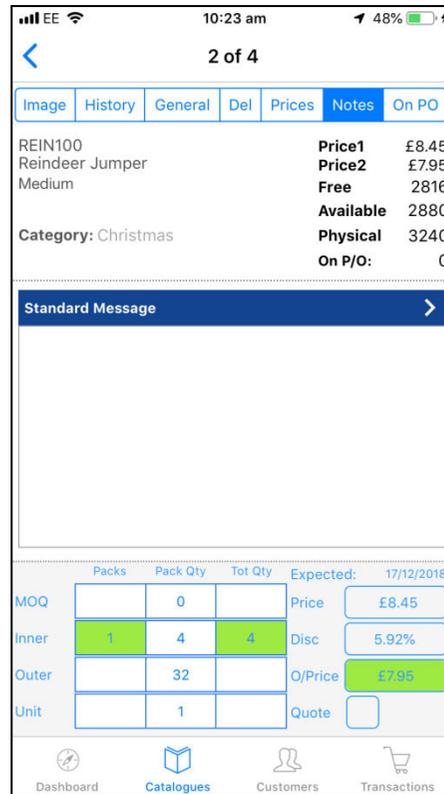


Fig.19

'Tap' on the **'Standard Message'** bar add a note.

Pre-defined Notes Tab

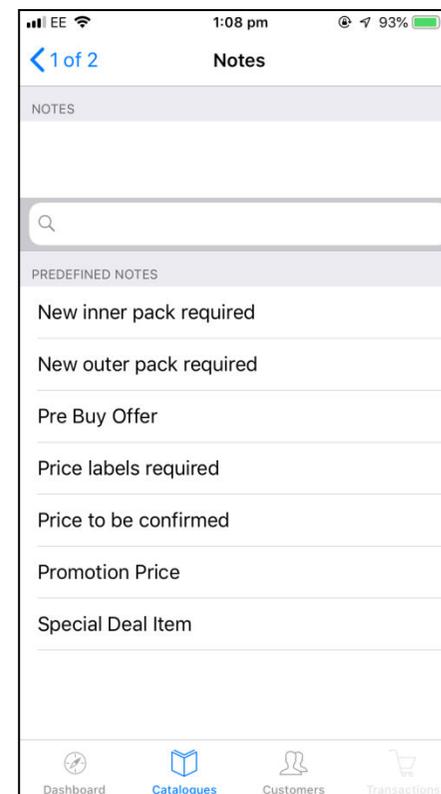


Fig.20

Note: To add a note, type in the notes field at the top of the page or select a pre-defined note from the list displayed at the bottom of the screen.

On PO Tab

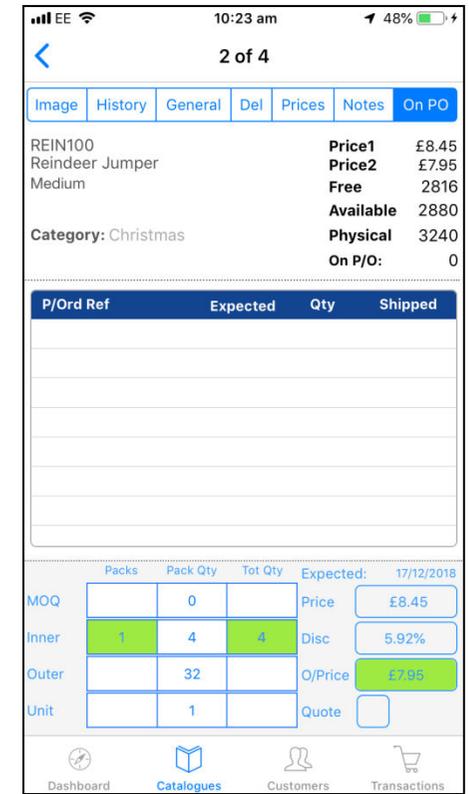


Fig.21

The **'On PO'** screen displays products on order.

This is the 'Pricing' tab screen.

To select a different amount, 'Tap' on the **'Inner'** or **'Outer'** cell to display a numeric keyboard. (Fig. 45) Then enter the different amount and press **'Return'**. Then 'Tap' on the Transaction tab at the bottom of the page

Catalogues - Product Filtering

The product list can be filtered by **Catalogues, Sub Catalogues, Groups, Products, Stocks status** and **Price Ranges**

Catalogue

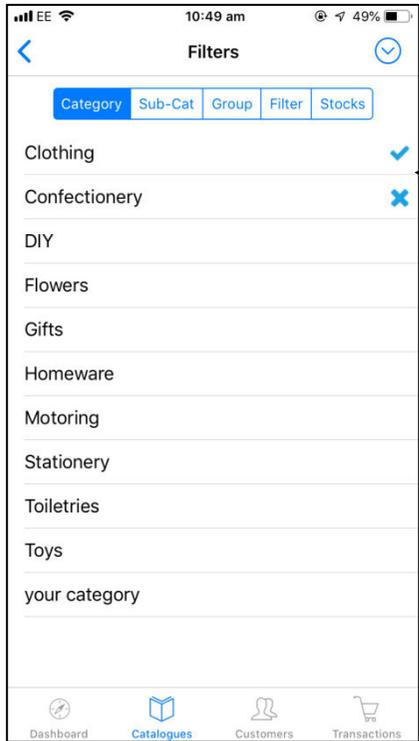


Fig. 22

Tap on the catalogue to select or deselect items from the filter



Sub Catalogue

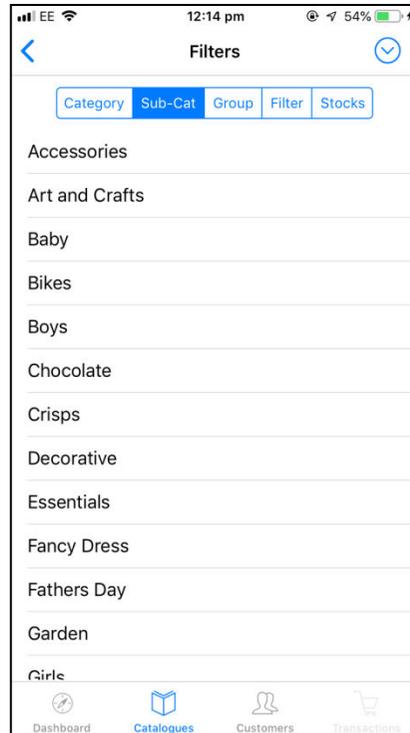


Fig. 23



Groups

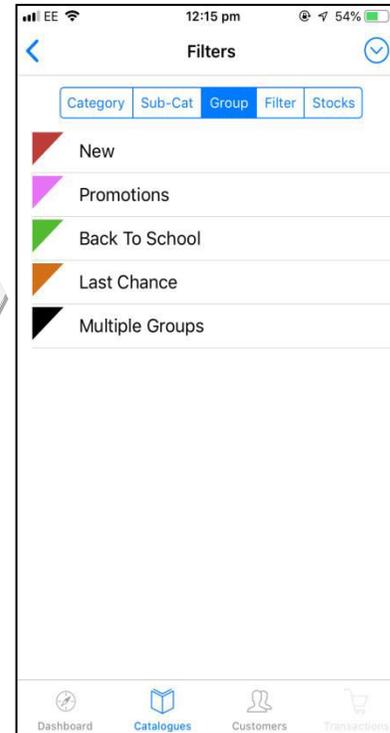


Fig. 24



Filter



Fig. 25

Note: Once the Catalogue filters have been setup, select the back arrow (<) to take you to the products listing screen view the results.

Filtering my The Sub-Catalogue can be selected here.

Filtering by group can be selected here.

Please note 'Current' means items on current order. Ordered qty figure will appear in blue for these items.

Stock Status and Price Range

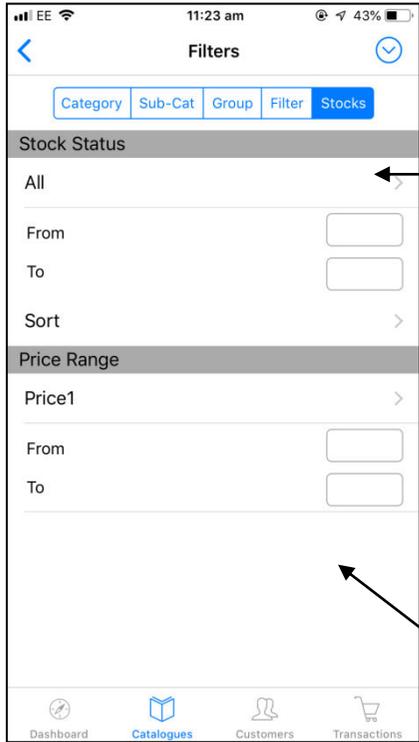


Fig. 26

Product stock filter:

Tap 'All' to display a scrolling bar filter at the bottom of the screen. (See Fig.27) All, Physical, Free or Available can be selected to filter items belonging to selected status. Please note, user cannot include/exclude multiple filters here, however can select 'All'.

Price range filter:

Tap 'from' field to enter a minimum value using the keyboard. Tap 'To' field to enter a maximum price. Tap anywhere outside dropdown box for results to appear on the left sidebar

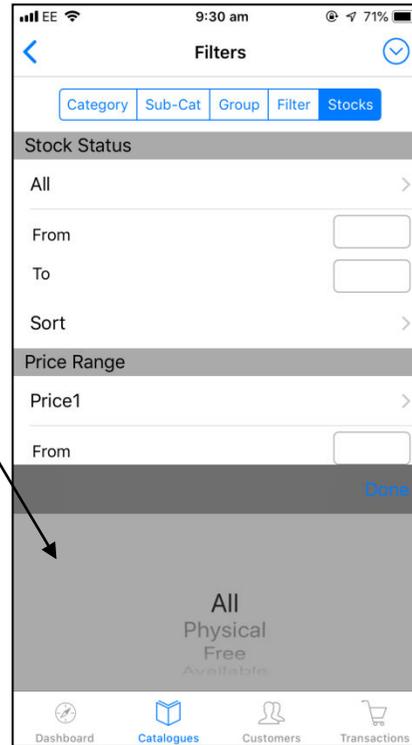


Fig.27

Customer screen

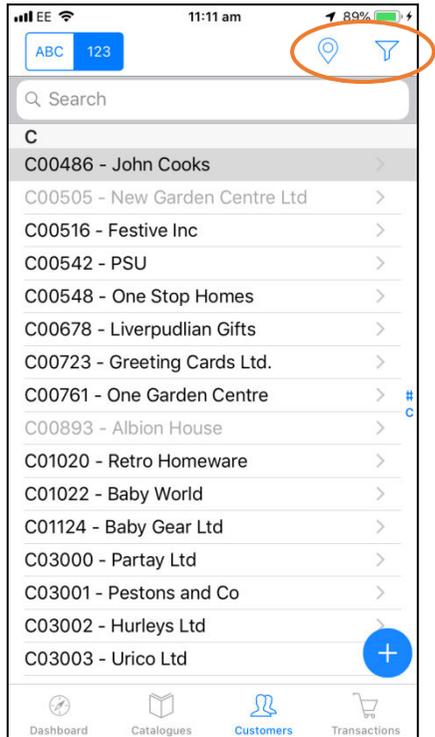


Fig.28

When selecting the 'Customer' tab, at the bottom of the screen displays the list of customers.

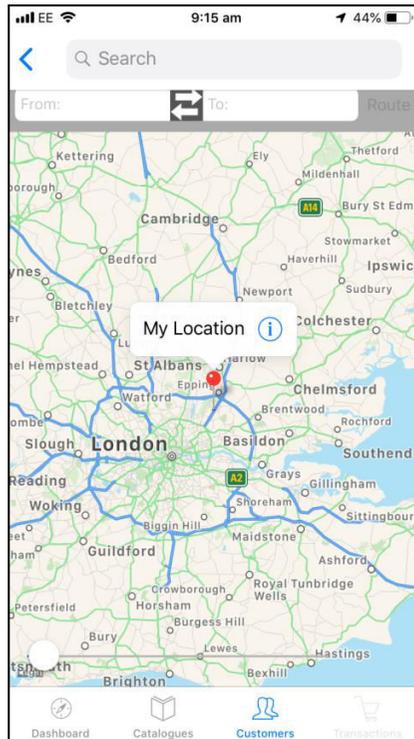


Fig.29

The Map will enable you to view the customers location.

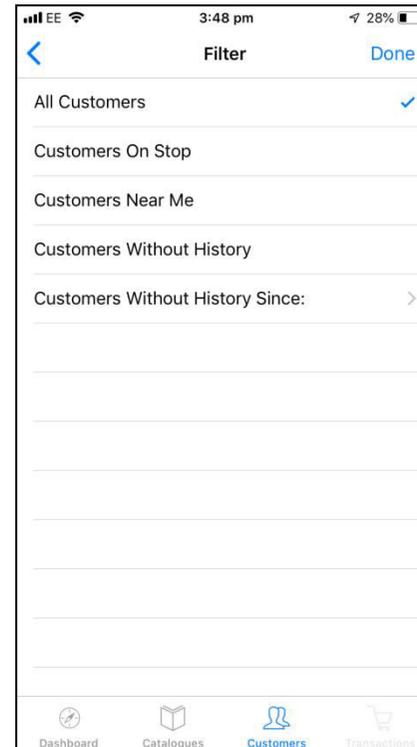


Fig.30

Select from the Customer status filter to view on the map.

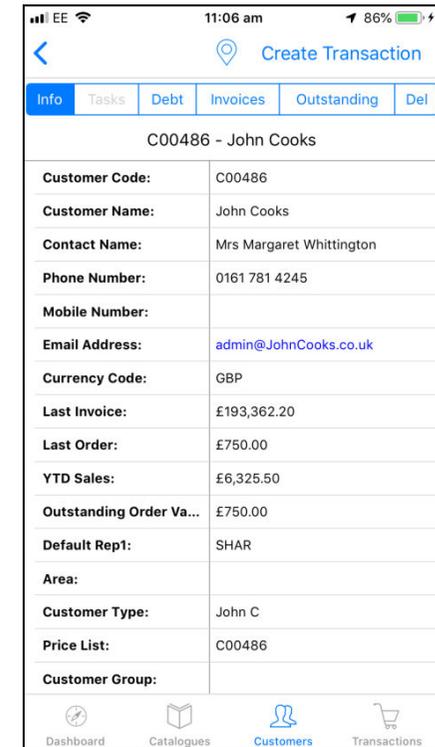


Fig.31

Once the customer has been selected, the 'Info' tab will display the customers contact details

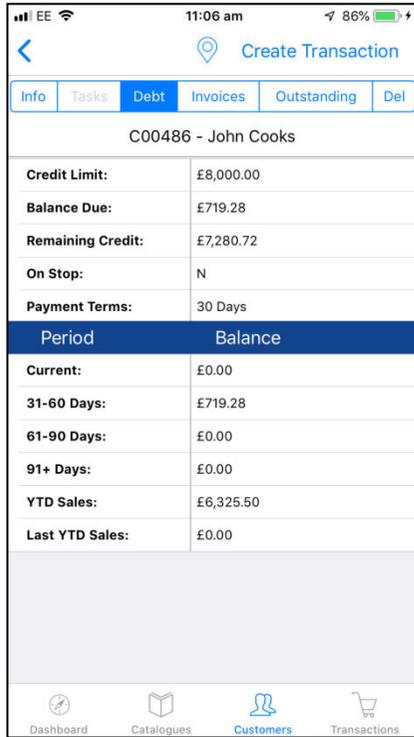


Fig.32

The **'Debt'** tab displays the balance of credit for a customer.



Fig.33

The **'Invoice'** tab displays the total invoice value for the customer.

Tapping on the right arrow on the invoice displays the list of items purchased.

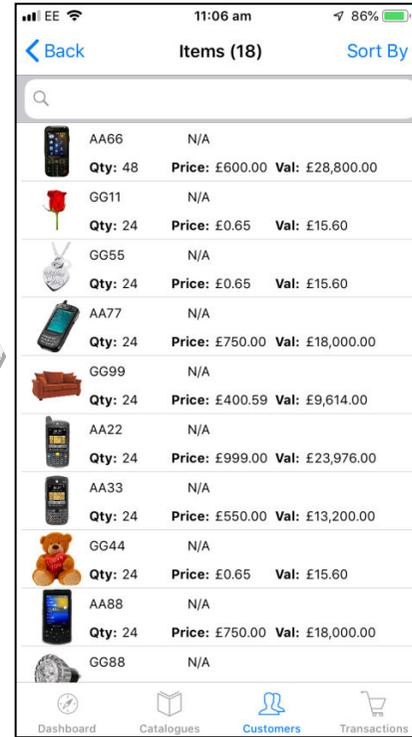


Fig.34

The **'Items'** screen displays the list of items purchased

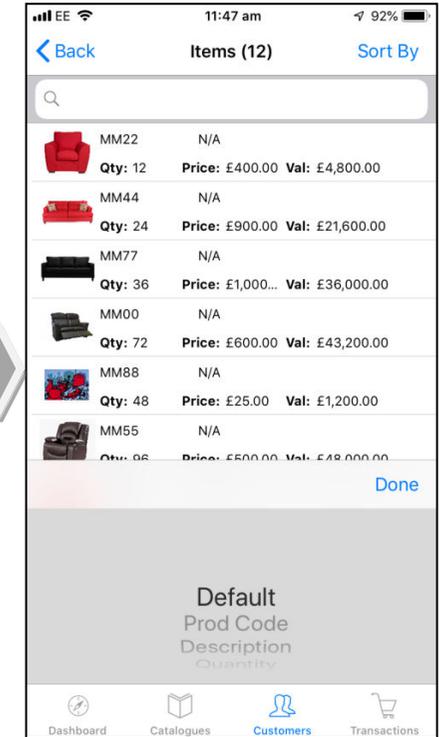


Fig.35

'Tap' on the **'Sort By'** filter to filter by Product Code, Description, Quantity, Price or Value

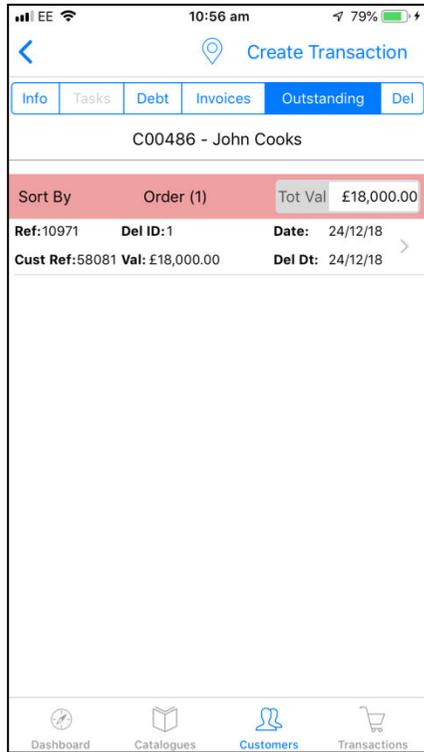


Fig.36

'Tap' on '**Outstanding**' tab to display total value of outstanding orders.

The '**Map**' icon will enable you to view the customers location.

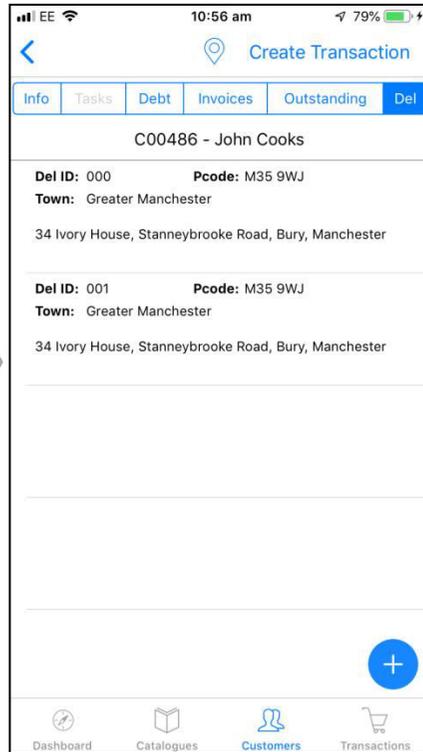


Fig.37

'Tap' the '**Del**' tab to display the multiple delivery address.

'**Tap**' on the (+) icon to add a deliver address

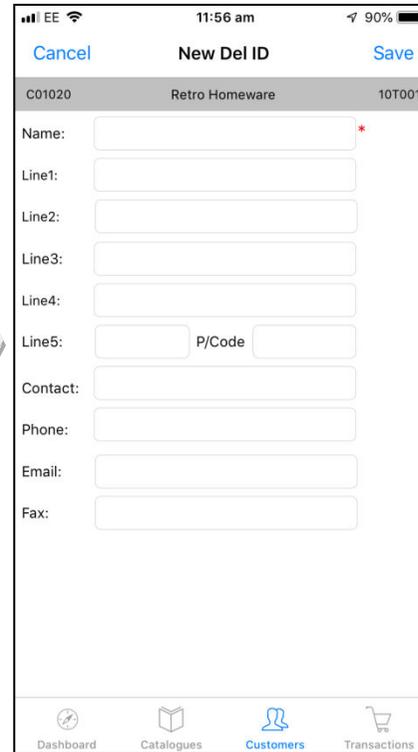


Fig.38

Complete all details to add new delivery address and then tap '**Save**'.

Creating an Order Transaction

Steps to create an Order Transaction

Customers screen

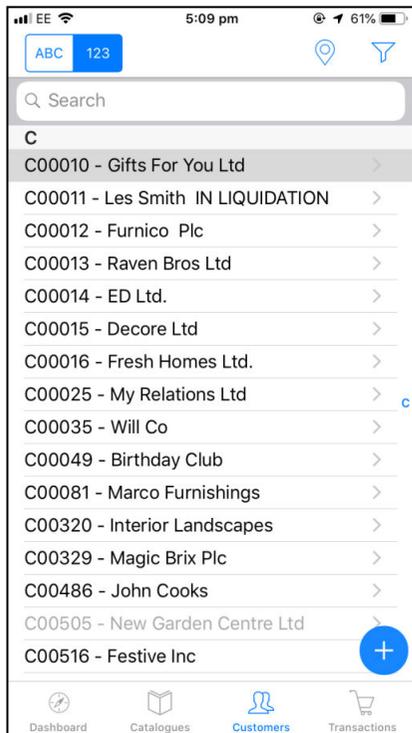


Fig. 39

1. Once the 'Customer' tab has been selected from the Dashboard, select the customer from the list.

Customer Details screen

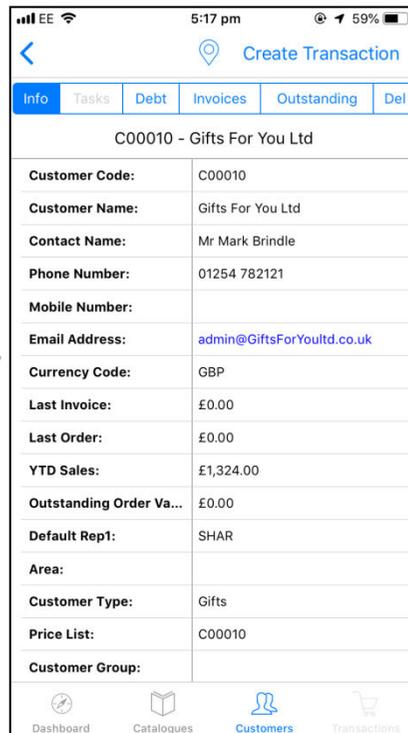


Fig. 40

2. Tap on 'Create Transaction' displayed at the top of the screen

Delivery Details screen

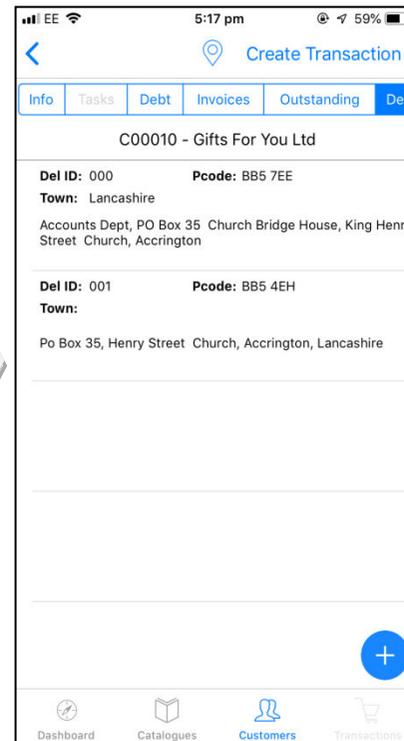


Fig. 41

3. Choose correct the customer address (if multiple addresses are shown)

Catalogues screen

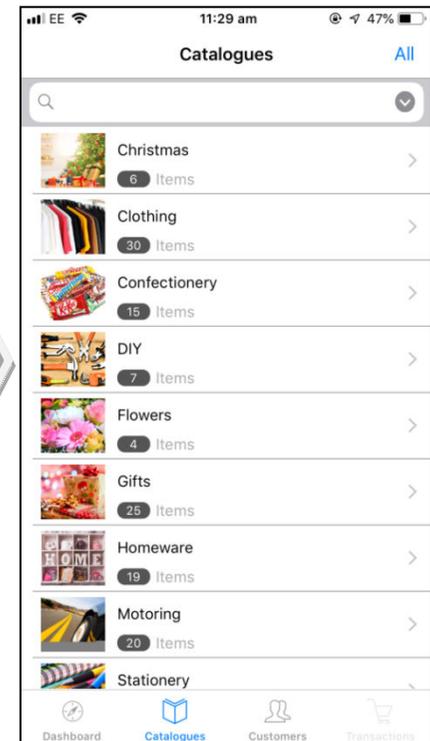


Fig. 42

4. Select the products to purchase from the Catalogues section. Once selected, the pricing screen will then be displayed.

Catalogues screen

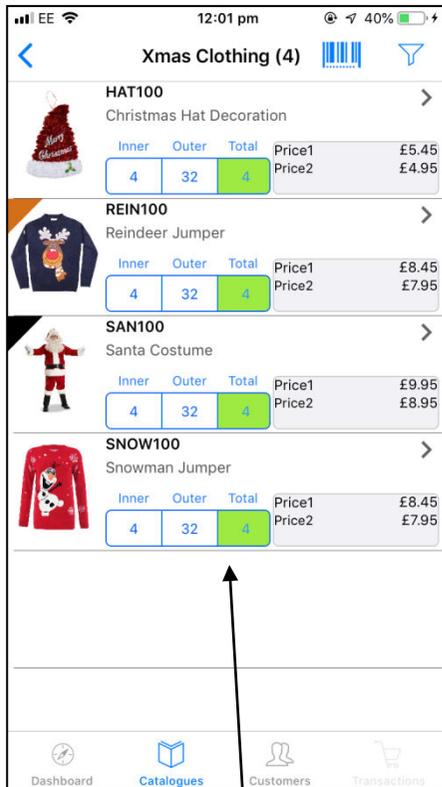


Fig.43

5. Product details and prices are listed here.

'Tap' on the **'Inner'** or **'Outer'** cell to amend the total quantity amount. Once the amount has been amended, the 'total' value cell will change colour.

Tap on the right arrow to move to the next screen

Price Tab screen

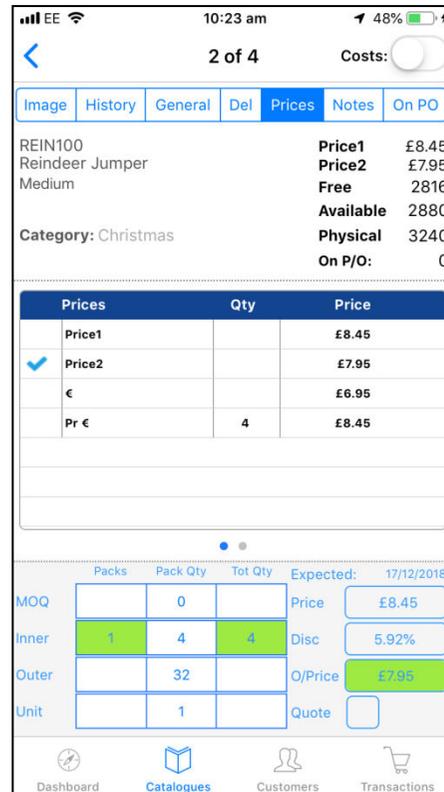


Fig. 44

Price details are displayed here. One product per page is displayed. To view other products, 'Scroll' across the page to confirm all details are correct

To amend the Qty, **'Tap'** on the **'Inner'** or **'Outer'** cell to display a numeric keyboard. (Fig. 45) Then enter the amount and press **'Return'**.

6. 'Tap' on the **'Transaction'** tab at the bottom of the screen

Transaction screen

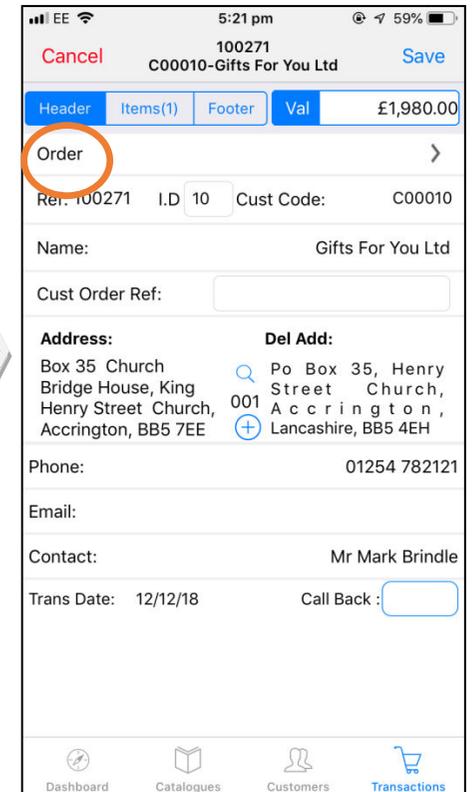


Fig. 46

The Order details including the deliver address and contact details are displayed here.

7. Once details have been checked, To proceed **'Tap'** on **'Save'** displayed on the top right corner of the screen **OR** Tap on the 'item' tab to see product details

Tapping on **'Call Back'** will add a date.

Item tab screen

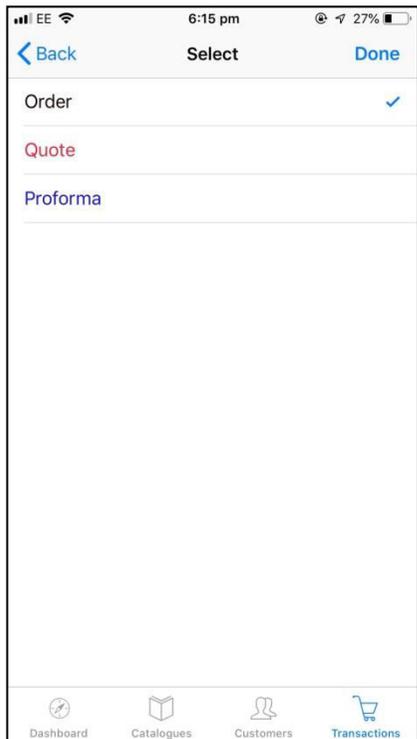


Fig. 47

Select if you would like to create a **Order, Quote or Proforma** and tap 'Done'.

Footer tab screen

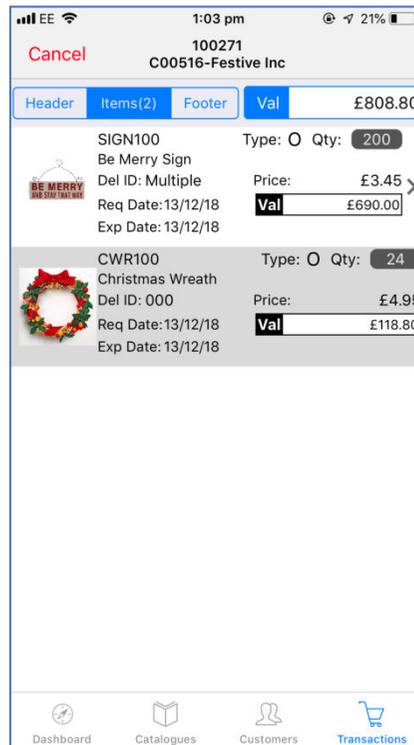


Fig. 48

8. Tap on the **'Item'** tab to view the item details

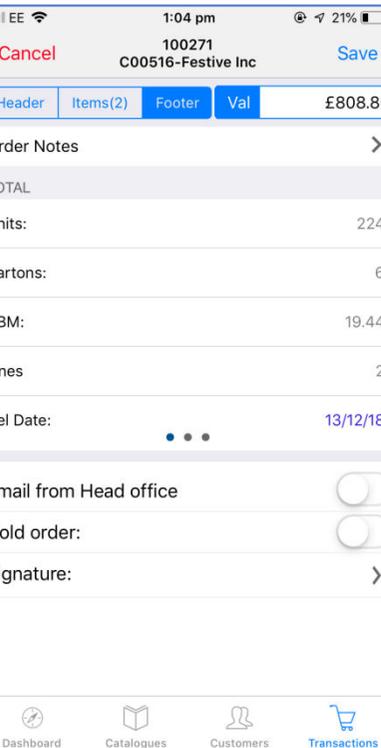


Fig. 49

9. 'Tap' on the **'Footer'** tab to view the Order details.

'Email from Head Office' can be selected to send an email order to the customer.

'Hold Order' can be selected to place the order on hold. This order will be saved in the app.

'Signature' enables you to enter the customers.

Tap **'Save'** to complete the order

Delivery notification

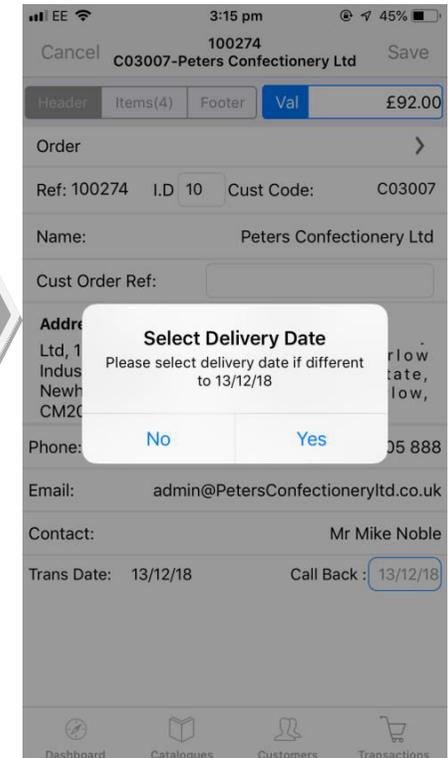


Fig. 50

10. Select the Deliver Date if different to today.

Print notification

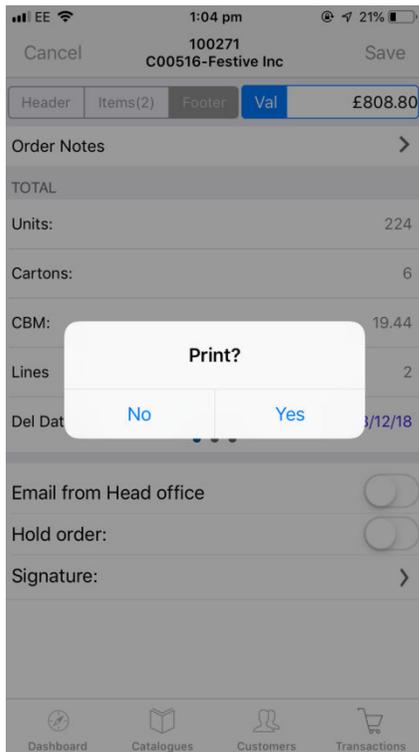


Fig. 51

11. A **'Print'** notification will appear on the screen. **Select accordingly. (See page 20 for details)**

Transaction Confirmation

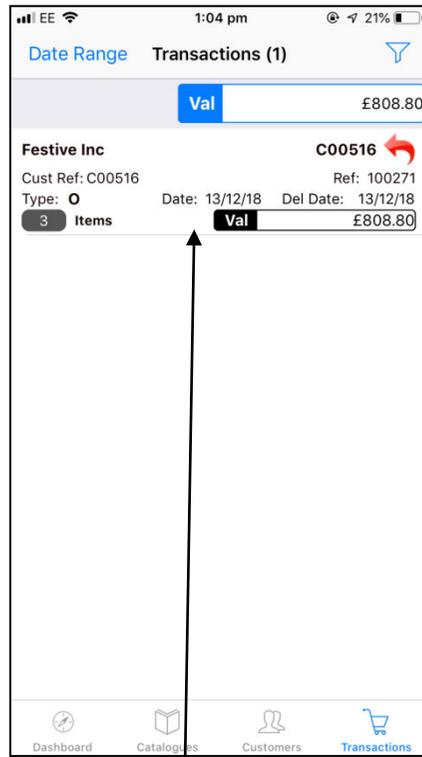


Fig. 52

A 'Transaction' confirmation is then generated.

Transactions can also be arranged by **Date Range** displayed in the top left hand corner



Fig. 53

'Tap' on the Transaction confirmation and 'scrolling to the right of the screen' allows the option to Copy, Edit or Delete the transaction.

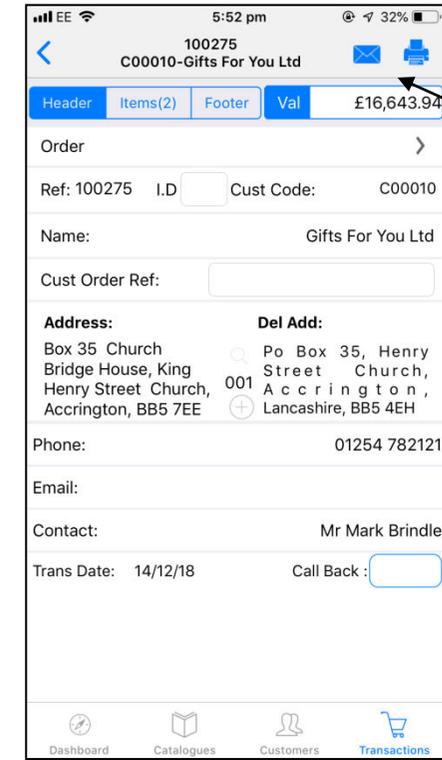


Fig. 54

To see the order, 'Tap' on the order Transaction (at the bottom of the screen)

'Tap' on the email icon to attach the order to an email. (See Page.19)

'Tap' on the print icon to print the order (See Page 20)

Email Options

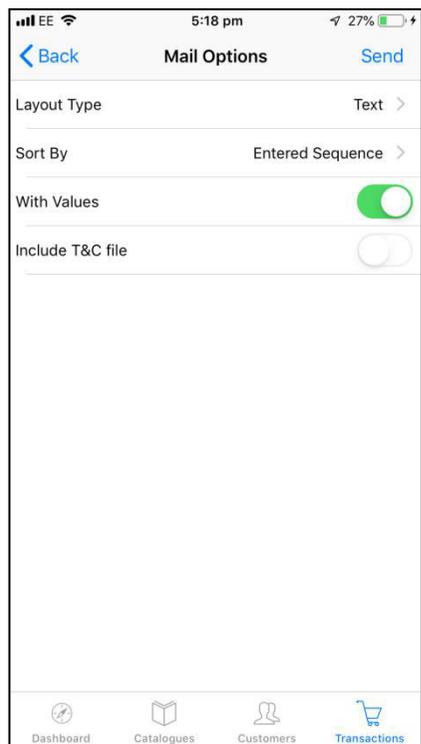


Fig. 55

Select Send to send the order vis email. From the 'Layout Type' select the correct layout.

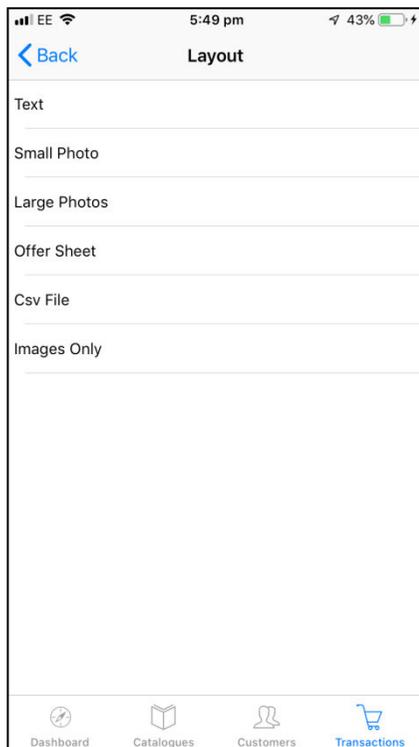


Fig. 56

From the layout Type options select 'Text' or Image size depending on file being sent



Fig. 57

From the mail options, Sort By can be selected in the order of document sequence

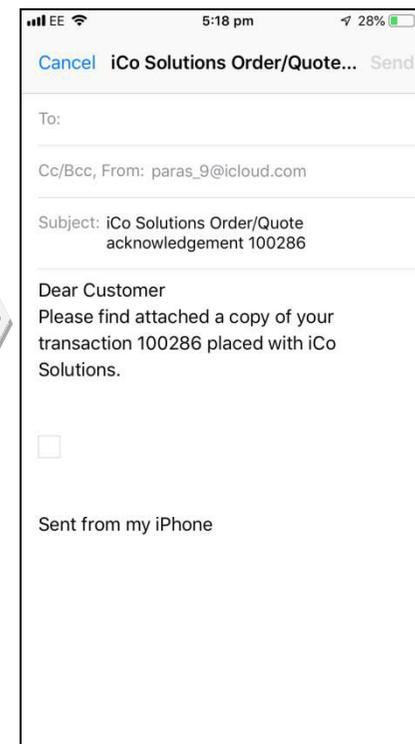


Fig. 58

The email will be displayed for editing. **Once the Email address has been entered and the email complete, 'Tap' Send**

Print Options

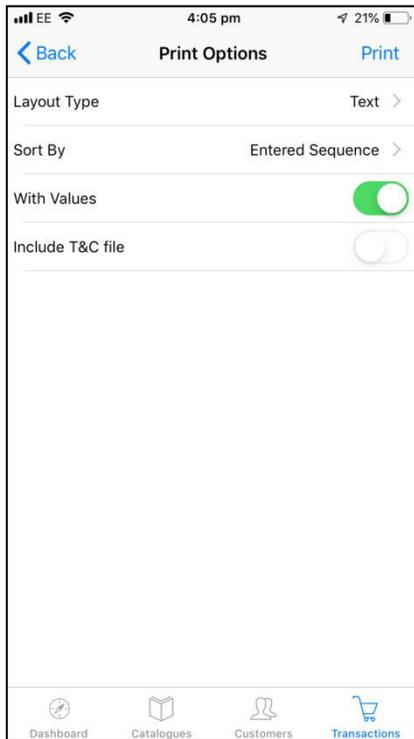


Fig. 59

Once the 'Print' notification has appeared. **Select 'Print'**

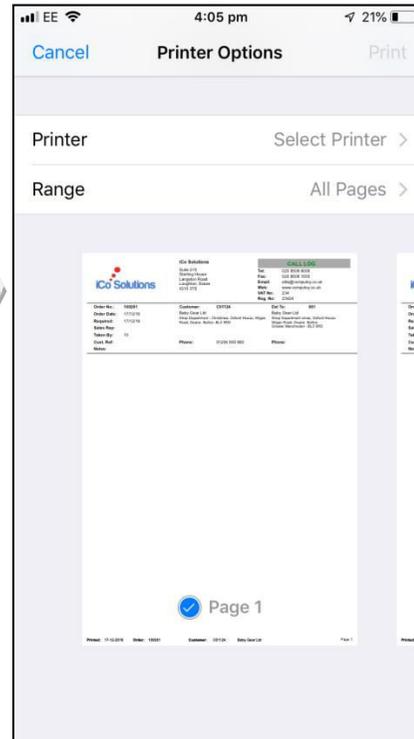


Fig. 60

Select the printer of choice by Tapping on the Printer bar

Tap on range to select the number of pages to print.

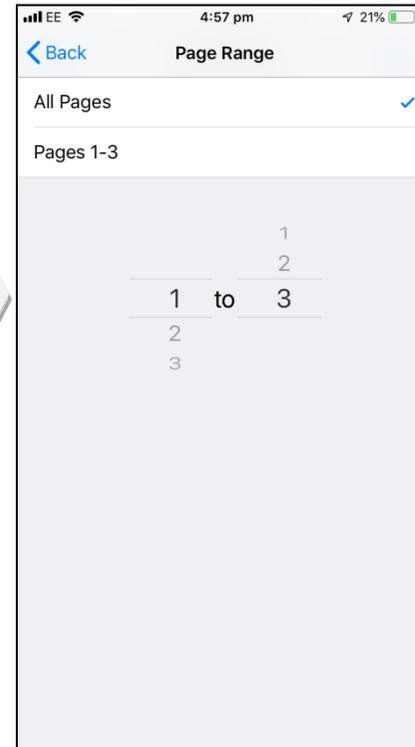


Fig. 61

Select the Page range to be printed by scrolling 'Up & Down' on the numbers

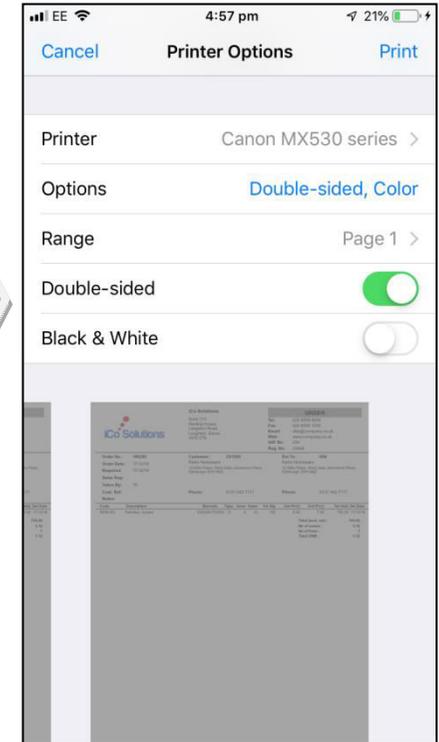


Fig. 62

Once the printer has been selected, select additional printer options if required i.e. Double sided or Black & White.

Tap on Print to print the document.

Transaction Email Options

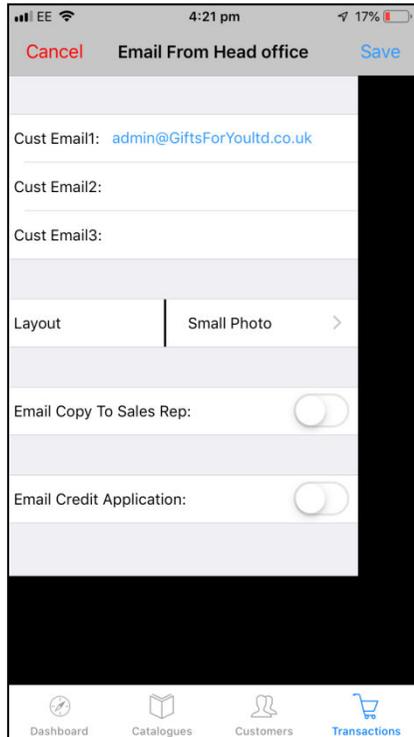


Fig. 63

Email from Office screen

**Email address can be added to
send copies to Sale reps**

Creating a new customer profile

Customer Screen



Fig.64

On the customer page, 'Tap' on the (+) Plus sign to add a new customer

New Customer form

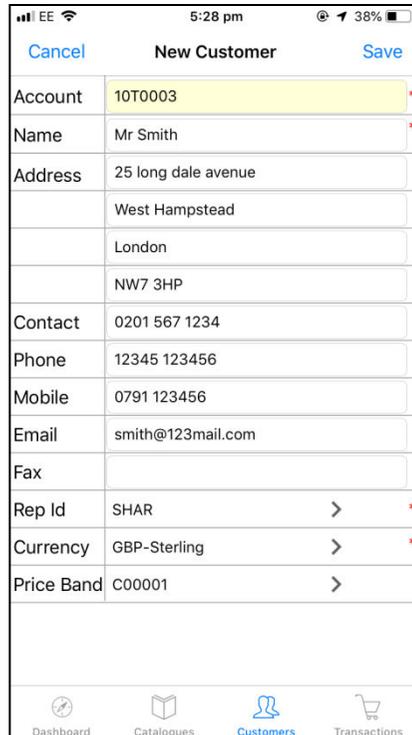


Fig. 65

To add new customer detail complete the form and Tap on 'Save'.

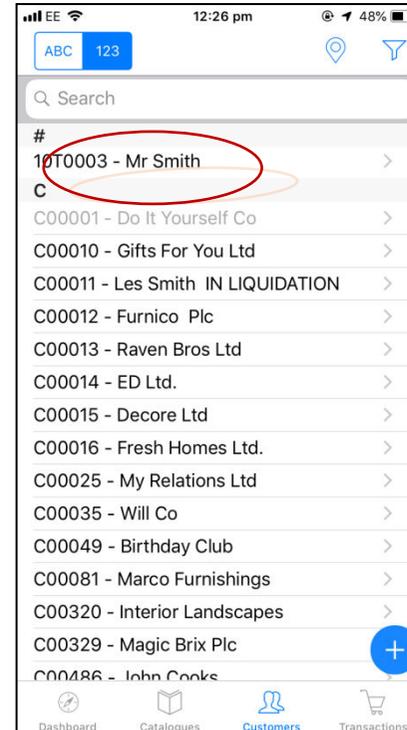


Fig. 66

The new customer details will then be displayed in the list

Scanning a Product

Catalogue Product screen

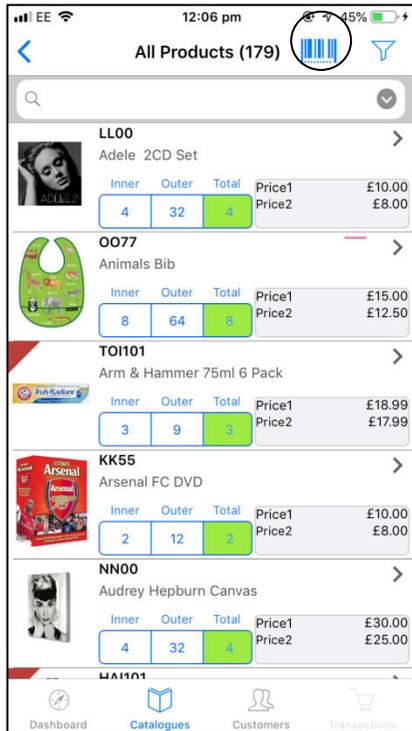


Fig. 67

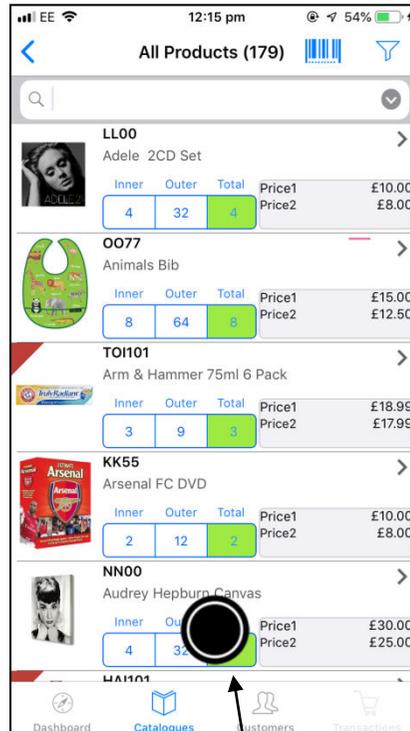


Fig. 68

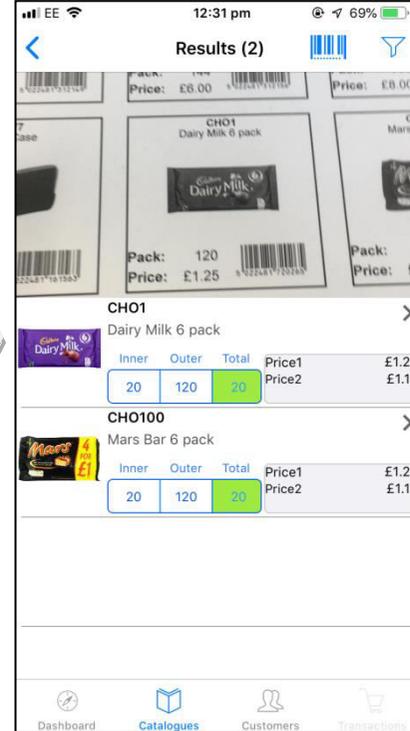


Fig.69

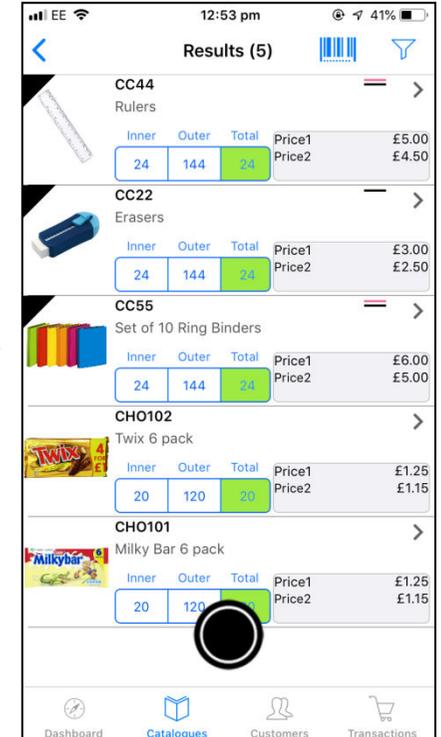


Fig. 70

1. To 'Scan' a product, Tap on the 'Barcode' icon at the top of the page.

2. A photo button will appear at the bottom of the page. Tap on the button to display the camera feature

3. To 'Scan' a product, 'Hover' your iPhone over the barcode. The barcode will be recognised and added to the list.

4. A list of products will be created as shown above.